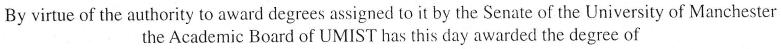


to

UMIST

and

THE VICTORIA UNIVERSITY OF MANCHESTER





MASTER OF SCIENCE

in UMIST

Chun Chet Gan

who has satisfied the examiners for the degree by examination and dissertation in Operations Management

Secretary and Registrar

of UMIST

Registrar and Secretary University of Manchester

9th December 1997